

Approved

REQUEST FOR AGENDA PLACEMENT FORM

Submission Deadline - Tuesday, 12:00 PM before Court Dates

Commissioners Court

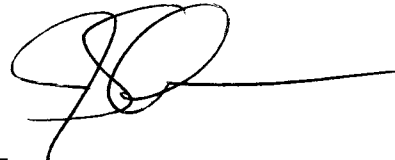
SUBMITTED BY: Sheriff Adam King

MAR 13 2017

TODAY'S DATE: March 6, 2017

DEPARTMENT: Sheriff/560

SIGNATURE OF DEPARTMENT HEAD:



REQUESTED AGENDA DATE: March 13, 2017

SPECIFIC AGENDA WORDING:

Request for Andrew Riggs to attend training of Introduction to Prop Making April 25-27, 2017. This course will be held in Scottsdale, Arizona. Travel fare and rental car will be needed along with normal training/travel per diam.

PERSON(S) TO PRESENT ITEM: Sheriff

SUPPORT MATERIAL: (Must enclose supporting documentation)

TIME: 5 minutes

ACTION ITEM: X

WORKSHOP _____

(Anticipated number of minutes needed to discuss item) CONSENT: _____

EXECUTIVE: _____

STAFF NOTICE:

COUNTY ATTORNEY: _____

IT DEPARTMENT: _____

AUDITOR: _____

PURCHASING DEPARTMENT: _____

PERSONNEL: _____ PUBLIC WORKS: _____

BUDGET COORDINATOR: _____ OTHER: _____

*****This Section to be Completed by County Judge's Office*****

ASSIGNED AGENDA DATE: _____

REQUEST RECEIVED BY COUNTY JUDGE'S OFFICE _____

COURT MEMBER APPROVAL _____ Date _____

Approved

JOHNSON COUNTY TRAVEL FORM

Commissioners Court

Remit To: Johnson County Auditor's Office
2 N. Main, Cleburne, TX 76033


MAR 13 2017

PLEASE TYPE THE FOLLOWING:

TODAY'S DATE: 3/3/2017
TRAVELER'S NAME: Andrew Riggs
PURPOSE OF TRIP: Training: Introduction To Prop Making
DESTINATION CITY: Scottsdale, Arizona
DEPARTURE DATE: 04-25-2017 RETURN DATE: 04-27-2017

| TRAVEL COSTS | | Auditor Use Only |
|--|--------------|------------------|
| AIR FARE | \$347.40 PO | \$ |
| AUTO RENTAL | \$264.15 PO | \$ |
| MILEAGE (_____ miles at \$.53.5 (as of 01/01/17) per mile) | \$ | \$ |
| MEALS- (2 days x \$37 per day) | \$ 74.00 | \$ |
| PARTIAL- Morning \$ 10 | \$ 10.00 | \$ |
| Noon \$ 12 | \$ 24.00 | \$ |
| Evening \$ 15 | \$ 15.00 | \$ |
| HOTEL/MOTEL | \$ 439.02 | \$ |
| REGISTRATION FEE (Early Bird Registration) | \$ 850.00 PO | \$ |
| MISCELLANEOUS (Taxi, parking, etc.) | \$ | \$ |
| TOTAL COST | \$ 2023.57 | \$ |
| LESS ADVANCE (If any) | | \$ |
| AMOUNT REQUESTED FOR REIMBURSEMENT or ADVANCE | \$ 562.02 | \$ |

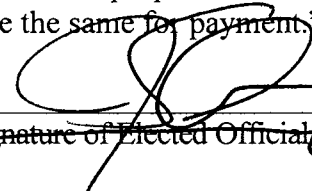
I understand reimbursement will only be made for all audited amounts of expenses within the limits of county policy.



Signature of Traveler

DATE: 3-6-17

CERTIFICATION OF OFFICIAL OR DEPARTMENT HEAD: "I certify that the above named employee received proper authorization for official county travel. I have examined the request and approve the same for payment."



Signature of Elected Official/Department

DATE: 3-6-17

****REQUIRED****

010 560 5411

ACCOUNT #

Training / Seminar Approval Form

Approved

Department Name: Sheriff's Office Commissioners Court

Seminar Name: NATIA Introduction To Prop Making Course MAR 13 2017

Purpose: Training

Place: Scottsdale, Arizona

Date: April 25-27, 2017

Who Will Be Attending:
Andrew Riggs

This Training/ Seminar is necessary for the following reasons:

- | | |
|-------------------------------|------------------------|
| Required continuing education | XX Job training |
| XX Improve work performance | Required certification |

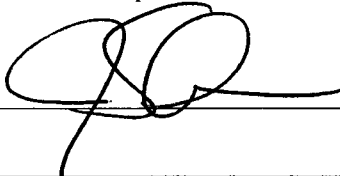
Attach Registration Form and Complete the following information:

Amount of registration \$ 850.00 Date registration is due April 4, 2017

Return check to department head

Request Treasurer to mail check with registration

If an advance is requested, attach a completed Johnson County Travel Form.

Department Head Signature:  010-560-5411

SEND FORM TO COUNTY JUDGE'S OFFICE

RECEIVED BY COUNTY JUDGE'S OFFICE DATE: _____

Commissioners Court

APPROVED BY COMMISSIONER'S COURT: MAR 13 2017 DATE: _____



Using Tomorrow's Technology Today

[Logout](#) [My Profile](#)

Thank You For Your Order! Here Are Your Order Details

Your Order Number:
21594

Billing Info:
Andrew Riggs
1102 E. Kilpatrick
Cleburne, TX 76033

Shipping Info:

. TX

Products

| Item Code | Description | Quantity | Item Price (each) | Line Item Total |
|--------------------------|---|----------|-------------------|-----------------|
| 457 | Introduction to Prop Making Course - REGISTRATION OPEN - Download flyer for instructions! | 1 | \$850.00 | \$850.00 |
| Order Sub Total: | | | | \$850.00 |
| Shipping Total: | | | | |
| Your Order Total: | | | | \$850.00 |
| Balance: | | | | \$850.00 |

Please Enter Your Credit Card Information

Credit Card Number:
Name On Card:
Billing Address:
Billing Zip Code:
Expiration Month: January
Expiration Year: 2017
CVV2 Code:

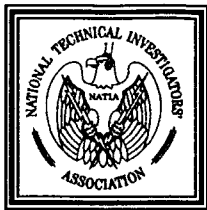
Please Enter Order Notes

Please let us know if you have requests, comments, or thoughts.

When You have finished entering your card information, click submit to process your order.

submit

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National Technical Investigators' Association. All Rights Reserved. © 2017
"In God We Trust, All Others We Monitor"



NATIA INTRODUCTION TO PROP MAKING COURSE



| | |
|-----------------------------------|---|
| DATES | April 25-27, 2017 (Class begins Tuesday at 8:30AM and concludes Thursday at approximately noon) |
| LOCATION | CovertTrack Training Facility* 15600 N. 78 th St. Scottsdale, AZ 85260 (This training is being held at the CovertTrack training facility. CovertTrack is a trusted NATIA exhibitor. NATIA does not endorse or recommend any commercial products, processes, or services. Therefore, the use of their training facility cannot be construed as an endorsement or recommendation) |
| REGISTRATION DEADLINE | MARCH 13, 2017 (Unless it sells out sooner) |
| CANCELLATION DEADLINE | MARCH 13, 2017 – MUST BE RECEIVED IN WRITING TO CINDY@NATIA.ORG BY THIS DEADLINE IN ORDER TO AVOID A LATE CANCELLATION FEE |
| FEE & EQUIPMENT ISSUED | \$850 (includes training, class supplies, and certificate and a full mobile concealment kit that the students will bring back to their agency – does not include meals, lodging or transportation) |
| EVENT # | 261 |
| DESCRIPTION | Students will learn how to use two-part plastics and silicone to make concealments for electronic surveillance equipment. In addition, students will learn the value of 3D printing as it relates to the construction of concealment props. Students will construct multiple molds and props though out the training, so that they may return to their agency and use the training to construct their own surveillance concealments. Student will be taught the various mold making techniques, use multiple casting resins, and learn finishing techniques to ensure their props will pass casual inspection. Upon completion of the course each student will receive a full mobile concealment kit to take back to their agency . Students are issued a small tool box containing 10-15 pounds of supplies that they are responsible for getting back to their agency. The items are safe for flying (checked baggage) but can sometimes be costly to ship as there are several chemical in the kit. There are dyes and paints used at the course and there is a risk of those materials permanently staining their clothing, so bring an old t-shirt, garbage bag, apron or smock to protect your clothing. |
| REQUIREMENTS | (1) Students must complete all required items listed by the deadlines below to hold their spot in the course and to be admitted into the event. |
| DEADLINES | MARCH 13, 2017 – REGISTRATION & CANCELLATION DEADLINE – (Unless it sells out earlier) MARCH 13, 2017 - DEADLINE FOR REGISTERED STUDENTS TO COMPLETE THE REQUIRED ONLINE COURSE ACKNOWLEDGEMENT FORM FOR IMPORTANT INSTRUCTIONS, INFORMATION, AND DEADLINES – If you do not complete this by the deadline, you may be dropped from the course. |

Instructions: Click on this link (or cut & paste it into your internet browser), complete the online form, click **DONE** at the bottom (you must click **DONE** or it will not send), and your completed form will be automatically forwarded to Cindy: <https://www.surveymonkey.com/r/LVRXSVP>

MARCH 13, 2017 - DEADLINE TO HAVE MEMBERSHIP PAID THROUGH 2017 – Membership payments for 2017 were due by 12/31/16.

APRIL 4, 2017 - DEADLINE TO RECEIVE MAILED IN CHECKS (SEE INSTRUCTIONS BELOW)

APRIL 18, 2017 - DEADLINE TO PAY BY CREDIT CARD (SEE INSTRUCTIONS BELOW)

APRIL 25, 2017 BY 8:30AM - DEADLINE IF PRESENTING CHECK UPON CHECK-IN AT CLASS

SUGGESTED HOTELS (NO ROOM BLOCKS)

All hotels below are under two miles from the training site. No room blocks are established at any particular hotel.

Best Western Plus Scottsdale Thunderbird Suites - Hotel
7515 E Butherus Dr
Scottsdale, AZ 85260
(480) 951-4000
bestwestern.com
<http://www.thunderbirdsuiteshotel.com>

Hampton Inn & Suites Scottsdale
16620 N Scottsdale Rd
Scottsdale, AZ 85254
480-348-9280
hamptoninn3.hilton.com

Scottsdale Marriott at McDowell Mountains - Hotel
16770 N Perimeter Dr
Scottsdale, AZ 85260
(480) 502-3836
marriott.com

Holiday Inn Hotel & Suites Scottsdale North –
Airpark - Hotel
14255 N 87th St
Scottsdale, AZ 85260
(480) 922-6500
holidayinn.com

Fairfield Inn Scottsdale North - Hotel
13440 N Scottsdale Rd
Scottsdale, AZ 85254
(480) 483-0042
marriott.com

The Westin Kierland Resort & Spa - Hotel
6902 E Greenway Pkwy
Scottsdale, AZ 85254
(480) 624-1000
kierlandresort.com

Courtyard Scottsdale North - Hotel
17010 N Scottsdale Rd
Scottsdale, AZ 85255

(480) 922-8400
marriott.com

Residence Inn Scottsdale North - Extended Stay Hotel
17011 N Scottsdale Rd
Scottsdale, AZ 85255
(480) 563-4120
marriott.com

Fairmont Scottsdale Princess - Golf Resort
7575 E Princess Dr
Scottsdale, AZ 85255
(480) 585-4848
fairmont.com

Diamond Resorts International - Resort
7887 E Princess Blvd
Scottsdale, AZ 85255
(702) 684-8000
diamondresorts.com

Scottsdale Links Resort - Resort
16858 N Perimeter Dr
Scottsdale, AZ 85260
(800) 438-2929

Zona Hotel & Suites Scottsdale - Hotel
7677 E Princess Blvd
Scottsdale, AZ 85255
(480) 248-9001
hiclubvacations.com

Sheraton Desert Oasis - Hotel
17700 N Hayden Rd
Scottsdale, AZ 85255
(480) 515-5888
starwoodhotels.com

REGISTRATION

MEMBERS:

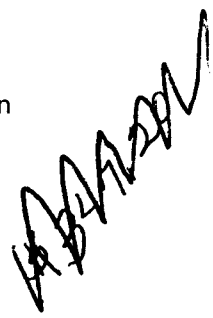
- Log in to www.natia.org
- Click on the EVENTS tab
- Select the desired course/event
- Click "View Event Details"
- Download/print the event flyer for important instructions, deadlines, and information
- Pay online when you register or you may pay later (by the established deadlines listed on the event flyer). If you are not ready to pay when you register for the event, you can select to pay later when you get to the payment page.
- Click on REGISTER
- Complete the application
- Ensure you receive a confirmation/invoice via email within a few minutes. If not, please contact cindy@natia.org to ensure your application was received.

NON-MEMBERS: Cannot register until membership has been approved. Please visit www.natia.org and click on the MEMBERSHIP tab to complete the online membership application. Membership approval may take up to **10-14 days** so please apply for membership ASAP.

| | |
|------------------------|--|
| | <p><u>AGENCY STAFF PERSONNEL:</u> Cannot register members online. Contact CINDY@NATIA.ORG or 916-607-1245.</p> <p><u>WAITING LISTS:</u> If the event is sold out, start the registration process and it will ask you if you'd like to be placed on a waiting list. Answer "yes" and you will automatically be put on a waiting list. If we receive any cancellations or are able to open up any additional spots, we will contact you.</p> |
| <p>PAYMENTS</p> | <p><i>WE DO NOT ACCEPT OR SIGN: Electronic payments, vouchers, or PO's – and course fees must be paid in full in order for a student to be admitted into a course.</i></p> <p><u>MUST BE PAID BY:</u></p> <ul style="list-style-type: none"> -Cash (exact change only – no change is available at the training site) -Check or money order (see below) -Credit card (online or phoned in – we cannot accept credit cards at the training site) <p><u>CREDIT CARD PAYMENTS:</u> (DUE BY APRIL 18, 2017)</p> <ul style="list-style-type: none"> -Members may pay online: Log into WWW.NATIA.ORG and clicking on the MY INVOICES tab -Agency staff personnel (non-members): Must contact Cindy Shockley at 916-607-1245 or CINDY@NATIA.ORG <p><u>CHECK PAYMENTS:</u> (DUE BY APRIL 4, 2017)</p> <p>IF IT WILL NOT ARRIVE BY THIS DATE, STUDENT MUST BRING IT TO CLASS AND PRESENT IT UPON CHECK-IN ON APRIL 25, 2017 – STUDENTS WILL NOT BE ADMITTED INTO CLASS IF THE PAYMENT IS NOT RECEIVED. Checks must be made payable to NATIA and include the student(s) name(s) on the check</p> <p>NATIA 1069 W. BROAD ST. #757 FALLS CHUCH, VA 22046</p> |
| <p>CONTACT</p> | <p>Cindy Shockley NATIA Administrative Coordinator/Certification Program cindy@natia.org or certification@natia.org (916) 607-1245 (Cell/Text) Location: California (PST)</p> |

Vicki K. Moore

From: Kristi Shaw
Sent: Friday, March 03, 2017 3:59 PM
To: Vicki K. Moore; Andrew Riggs; Renae Fruin
Subject: FW: A. RIGGS 04/24/17 Itinerary



From: americanairlines@aa.com [mailto:americanairlines@aa.com]
Sent: Friday, March 03, 2017 3:58 PM
To: Kristi Shaw
Subject: A. RIGGS 04/24/17 Itinerary



Reservations | AAdvantage Account | Fare Sales & Offers

Status: Ticket Pending

Your Itinerary

| Carrier | Flight Number | Departing | | Arriving | | Booking Code | Meals |
|-------------------|---------------|---------------------------|-----------------------------|---------------------------|-----------------------------|--------------|-------------------|
| | | City | Date & Time | City | Time | | |
| AMERICAN AIRLINES | 761 | DFW Dallas/ Fort Worth | Apr 24, 2017 07:10 AM | PHX Phoenix | Apr 24, 2017 07:54 AM | G | Food for Purchase |
| AMERICAN AIRLINES | 711 | PHX Phoenix | Apr 27, 2017 04:45 PM | DFW Dallas/ Fort Worth | Apr 27, 2017 09:07 PM | V | Food for Purchase |

Traveler Information

| Passenger | Class | Seat Assignment |
|--------------|---------|-----------------|
| ANDREW RIGGS | Economy | |
| ANDREW RIGGS | Economy | |

Traveling passengers may check in and obtain boarding passes for U.S. domestic electronic tickets within 24 hours of the flight time online at AA.com by using www.aa.com/checkin or at a Self-Service Check-In machine at the airport. Check-in options may be found at www.aa.com/options. For information regarding American Airlines checked baggage policies, please visit www.aa.com/baggageinfo.

Travelers must present a government-issue photo ID with either a boarding pass or a priority verification card at the security screening checkpoint

Please remember flight details are subject to change. In order to check a flight's status, gate, or departure and arrival time, go to www.aa.com and enter the flight information in the Gates and Times search area. In order to receive automatic notifications of flight changes, click on the Flight Status Notifications section on the www.aa.com homepage and enter the required

Thursday, April 27, 2017

PHX
4:45 PM
Phoenix
American Airlines 711



DFW
9:07 PM
Dallas/Fort Worth

Seats: --
Class: Economy (V)
Meals: Food For Purchase

Andrew Riggs

Earn miles with this trip.

[Join AAdvantage »](#)

Ticket # 0012117212518

Your trip receipt



Master Card XXXXXXXXXXXXXXX7401

Andrew Riggs

| | |
|--------------------------------|-----------|
| FARE-USD | \$ 296.74 |
| TAXES AND CARRIER-IMPOSED FEES | \$ 50.66 |
| TICKET TOTAL | \$ 347.40 |



[Book a hotel »](#)



[Book a car »](#)



[Buy trip insurance »](#)

U B E R

[Schedule a Ride »](#)

Vicki K. Moore

From: Kristi Shaw
Sent: Monday, March 06, 2017 7:52 AM
To: Vicki K. Moore
Subject: FW: Your trip confirmation-HRTNNR 24APR

From: American Airlines@aa.com [mailto:notify@aa.globalnotifications.com]
Sent: Friday, March 03, 2017 5:11 PM
To: Kristi Shaw
Subject: Your trip confirmation-HRTNNR 24APR



Hello Andrew Riggs!

Issued: Mar 3, 2017



Your trip confirmation and receipt

Record locator: **HRTNNR**

[View your trip](#)

Monday, April 24, 2017

DFW
7:10 AM
Dallas/Fort Worth



PHX
7:54 AM
Phoenix

Seats: --
Class: Economy (G)
Meals: Food For Purchase

TRAVEL PROCEDURES
HOTEL RESERVATION REQUEST

(EMAIL THIS FORM COMPLETED TO PURCHASING)

Note: When the Purchasing Department reserves the room; the payment will be processed and paid for on the credit card. The Purchasing department will need your hotel receipt as soon as you return. Do not request monies from the auditor's office on your regular travel form. Purchasing will forward this form to the auditor's office as backup.

DATE: March 3, 2017 DEPARTMENT: Sheriff's Office

PERSON SENDING REQUEST: Vicki Moore

Person(s) Name Attending: 1. Andrew Riggs
2. _____
3. _____
4. _____

How many rooms: 1 (Please add any special requirements)

Hotel Name: SpringHill Suites by Marriott Scottsdale North

Hotel Address: 17020 N Scottsdale Rd. City: Scottsdale State: AZ Zip: 85255

Hotel Telephone #: (480) 922-8700

Function Attending: NATIA Introduction To Prop Making Course

Date of Check in: 04/25/2017

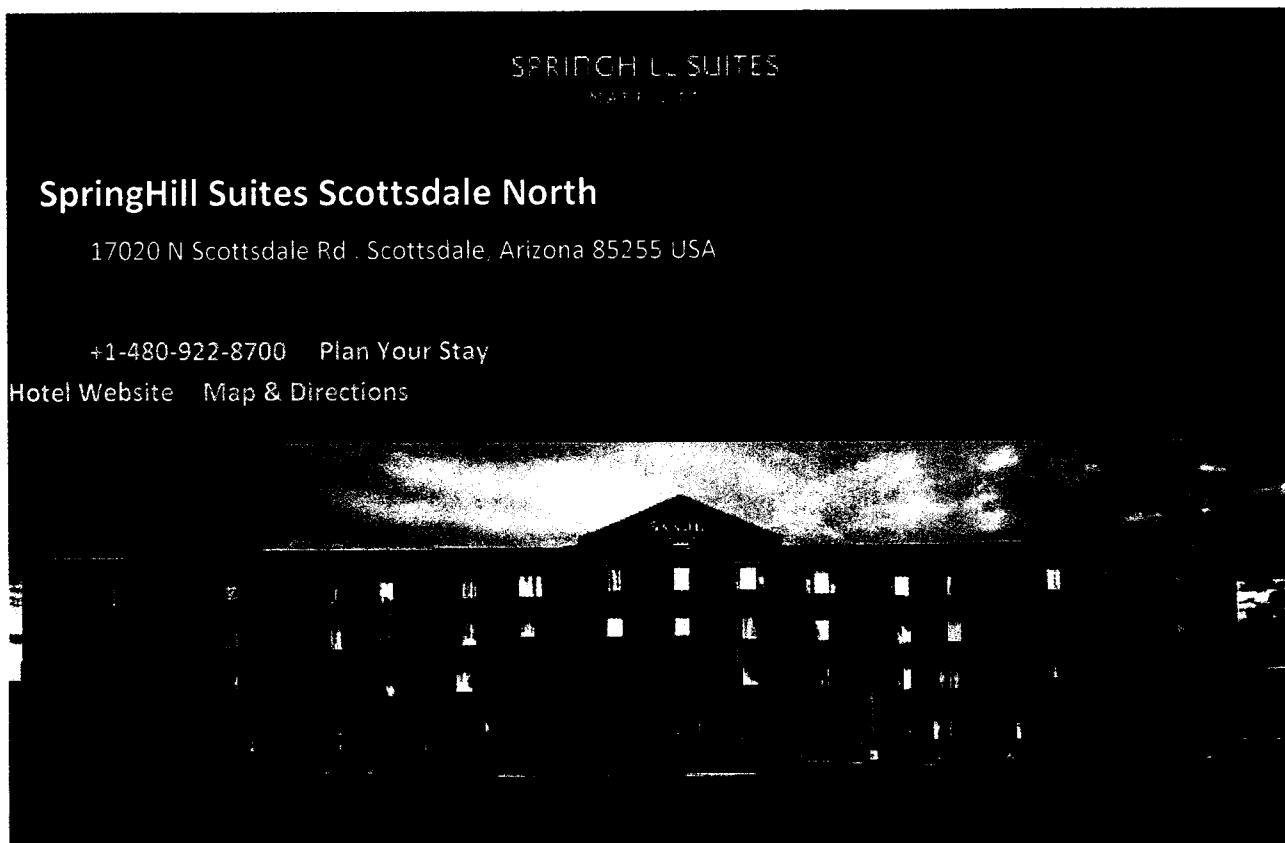
Date of Check out: 04/27/2017

Vicki K. Moore

From: Kristi Shaw
Sent: Friday, March 03, 2017 4:07 PM
To: Vicki K. Moore; Andrew Riggs; Renae Fruin
Subject: FW: Reservation Confirmation #85979897 for SpringHill Suites Scottsdale North

From: SpringHill Suites By Marriott Reservations [mailto:reservations@springhillsuites-res.com]
Sent: Friday, March 03, 2017 4:05 PM
To: Kristi Shaw
Subject: Reservation Confirmation #85979897 for SpringHill Suites Scottsdale North

Please review your reservation details and keep for your records.



Reservation Confirmation: 85979897

For ANDREW RIGGS

| | | | |
|----------------------|-------------------------------|-----------------------|---------------------------------|
| CHECK-IN DATE | Monday, April 24, 2017 | CHECK-OUT DATE | Thursday, April 27, 2017 |
| CHECK-IN TIME | 03:00 PM | CHECK-OUT TIME | 12:00 PM |

ROOM TYPE
Studio, 1 King, Sofa bed 

NUMBER OF ROOMS 1

GUESTS PER ROOM 1 Adult

GUARANTEED METHOD
Credit Card Guarantee, Master Card

SPECIAL REQUESTS

Room 1

Request noted
•Qualifying Rate ID Required

Hotel Alert
All rates at this hotel include complimentary breakfast and in-room high speed internet access

Summary of Charges

RATES, TAXES & FEES ARE PER ROOM, PER NIGHT (USD)

Monday, April 24, 2017-Thursday, April 27, 2017

3 130.00
nights USD

Govt/military rate, federal government ID required

ESTIMATED GOVERNMENT TAXES & FEES 16.34 USD

Total for stay (for all rooms)

439.02 USD

Other Charges

- Complimentary on-site parking

[Modify or cancel your reservation](#)

[Book Another Reservation](#)

Rate and Cancellation Details

- Please note that a change in the length or dates of your reservation may result in a rate change.
- You may cancel your reservation for no charge until Sunday, April 23, 2017 (1 day[s] before arrival).
- Please note that we will assess a fee of 146.34 USD if you must cancel after this deadline.

If you have made a prepayment, we will retain all or part of your prepayment. If not, we will charge your credit card.

- Please be prepared to show proof of eligibility for your rate (such as a membership card, corporate or government identification card, or proof of your age).

RATE GUARANTEE LIMITATION(S)

- Changes in taxes or fees implemented after booking will affect the total room price.
- Please note that a change in the length or dates of your reservation may result in a rate change.

ADDITIONAL INFORMATION

- The Responsible Tourist and Traveler
A practical guide to help you make your trip an enriching experience

GET OUR BEST RATE AVAILABLE

WHEN YOU BOOK DIRECTLY WITH **MARRIOTT.COM** [SEE DETAILS](#)

BOOK  RIGHT

Get Rewards With This Stay

Earn up to 3900 points and **earn 80,000**

free in-room Wi-Fi at participating hotels when you

join Marriott Rewards®. You'll earn member benefits every time you book direct.

Bonus Points!

Plus earn 5x points at Marriott locations and enjoy an annual free night.



[Join Marriott Rewards](#)

[Learn More](#)

Vicki K. Moore

From: Renae Fruin
Sent: Wednesday, March 01, 2017 4:03 PM
To: Vicki K. Moore
Subject: FW: Natia classes.
Attachments: INTRO PROP MAKING COURSE 261.pdf

Vicki, Danny Rogers requested I send this to you to get on Commissioners Court ASAP. The S.O. is footing the bill for this class for Andrew to go to.
If you need anything else, let me know.

Renae Fruin, Administrative Assistant
S.T.O.P. Special Crimes Unit
PO Box 676 Cleburne, TX 76033
PH: 817-558-2667 *** FAX: 817-556-2368

-----Original Message-----

From: Andrew Riggs
Sent: Wednesday, March 01, 2017 4:00 PM
To: Renae Fruin
Subject: FW: Natia classes.

-----Original Message-----

From: Andrew Riggs
Sent: Wednesday, March 01, 2017 3:09 PM
To: Adam King; James Saulter
Subject: Natia classes.

I have attached an attachment with this email that has the information regarding the class we discussed. Captain Rogers has been provided an attachment as well.

Thanks,

A. Riggs 1908
Johnson County Sheriff's Office
S.T.O.P. - S.C.U.

-----Original Message-----

From: NATIA [<mailto:admin@natia.org>]
Sent: Monday, February 27, 2017 2:52 PM
To: Andrew Riggs
Subject: NEW 2017 NATIA Courses

Andrew,
NEW 2017 NATIA COURSES

- Introduction To Prop Making - This is an extended version of the most popular workshop from the 2016 Conference.

April 25 - 27, 2017 – Scottsdale, AZ - \$850 (includes training, class supplies, certificate and a full mobile concealment kit that the students will bring back to their agency)

Students will learn how to use two-part plastics and silicone to make concealments for electronic surveillance equipment. In addition, students will learn the value of 3D printing as it relates to the construction of concealment props. Students will construct multiple molds and props throughout the training, so that they may return to their agency and use the training to construct their own surveillance concealments. Download the flyer on the NATIA website under the EVENTS tab for complete information.

- Unmanned Aircraft Systems Operators

Due to the high demand, we just added this second course

June 5-9, 2017 – Ridgefield, WA (near Vancouver) - \$1975

Includes: \$150 FAA exam and a DJI MAVIC PRO Drone (carrying case, two batteries, extra propellers, ac/dc charger).

The Unmanned Aircraft Systems (UAS) Operator's Course is a 48-hour program of instruction designed to provide first responders and governmental agencies with the knowledge and skills necessary to create and implement an aviation program based on unmanned aerial vehicle (UAV) platforms. This instruction will also address integrating UAVs into traditional airborne operations, as well as the general aviation community

Successful graduates will be qualified under the FAA's Part 107, to operate as a Remote Pilot in Command for standard operations (pending a TSA background investigation) or operate under the FAA's Public Use provisions. Moreover, graduates will have the ability to apply for FAA Certificates of Authorization/Waiver for those instances that do not conform to Part 107. Students will return to their respective organizations as certified operators with fully developed program templates ready for management review.

For more information about these or other NATIA courses, see the course flyers or register online at www.natia.org under the EVENTS tab.